

# Welcome to Wigley Orchard Caravan Park



*Your escape to the country*

**Wigley Orchard Caravan Park**  
Bank House, Stoke Bliss, Tenbury Wells WR15 8QH  
Telephone 01885 410331  
email [enquiries@wigleyorchard.co.uk](mailto:enquiries@wigleyorchard.co.uk)  
[www.wigleyorchard.co.uk](http://www.wigleyorchard.co.uk)

# Wigley Orchard Holiday Park

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2020

Dear Visitor

Thank you for choosing to come and stay with us in Stoke Bliss in this delightful part of Worcestershire.

We have been letting caravans through Hosesasons since 1994 and this has proved very successful. Nearly all our guests have been pleased with what we have to offer here – both the comfortable accommodation and the wide choice of lovely places to visit in the area.

If you have any problems or difficulties with your caravan, please report them immediately so that we can do our best to rectify the situation as soon as possible. To help us identify your caravan please note the number on your key fob when reporting to reception.

We hope you will enjoy a trouble free and enjoyable holiday and leave feeling refreshed and keen to return at some time in the future. If you would like to book again for later in the year, we can arrange generous discounts for you (subject to availability).

Yours sincerely

John and Hannah, Brian and Sandra Griffiths

# Dos and don'ts – to make your stay with us more comfortable

## **GAS & ELECTRICITY**

If your gas or electricity supply fails during your stay please notify us at reception immediately. We always try to be available from 8am to 10am and from 5pm to 7pm. Please remember to turn off the fire(s)/central heating whenever you leave the caravan.

## **DOGS**

If you have brought a dog with you on holiday please note the following:

- Always keep your dog under control and on a lead whilst on or near the park.
- Always clear up your dog's mess which may be disposed of in the park rubbish bins.
- You may walk your dog along the woodland walk at the top of the park.
- Please don't leave your dog unattended in your caravan.

## **BEDDING**

To help us on changeover day it would be helpful if you would strip all duvet covers, pillow cases and sheets from beds you have used.

## **LAUNDRY**

The laundry is mainly used for our own purposes and is not coin operated. However, if you would like to use it during your stay this can be arranged. Please ask at reception for details.

## **EQUIPMENT**

To help us maintain equipment in good condition, please report any breakages, losses or failures in your caravan.

We don't provide dining table place mats. If you can hold hot plates or dishes in your hand, they will not damage the table.

## **RUBBISH DISPOSAL**

Please dispose of rubbish in the bins located near reception. (See separate sheet on recycling.)

## **DRIVING**

Remember to drive carefully along the unclassified single lane roads and look out for oncoming tractors, horses, sheep and walkers!

On the park, do not drive on the grass – please stay on the tarmac roads at all times.

## **KEYS**

On the day of your departure please return your caravan keys to reception.

## **Emergency Services**

**In the event of an emergency please call 999**

Please provide the following information to the emergency services:

Wigley Orchard Caravan Park

Caravan number (the number on your key fob)

Stoke Bliss, Tenbury Wells, Worcs WR15 8QH

Contact park owners John Griffiths 01885 410331 or 07963 701625

or Brian Griffiths 01568 750665

# Health and Safety

We are committed to the highest possible standards to care for the health and safety of all park users. Please note the following.

## ROADS

- The roads on the park are shared by motor vehicles and pedestrians so take care at all times.
- Only qualified drivers with a full licence may drive motor vehicles anywhere on the park.
- Speeds on the park should not exceed 10mph.
- The park roads should not be used for roller skates, scooters, bicycles etc.
- Do not drive on the grass – stay on the tarmac roads at all times.

## OFF ROAD

The park is set on a steep hillside with areas of steep slopes near to road edges and mown areas. Pedestrians and drivers should take care at all times to be aware of and keep away from steep drops.

## AFTER DARK

We don't have street lights because many of our customers enjoy looking at the night sky. Torches are available at the house for a refundable deposit of £5.

## FIRE

All caravans are equipped with a fire extinguisher and there are fire points at strategic positions round the park. For your safety you should note the fire exits from your caravan and the location of fire extinguishers. For emergencies the telephone at reception is available at all times.

## MEDICAL

There is a small community hospital in Tenbury Wells, WR15 8AP (01584 810643) and a doctor may be contacted via the hospital or direct on 01584 810343, or in Bromyard on 01885 483412. Serious conditions should be referred directly to Worcester Royal Hospital, Charles Hastings Way, Worcester WR5 1JG, telephone 01905 763333.

## TELEPHONE

There is an emergency telephone at reception.

## BARBECUES

If you use a barbecue during your stay please note the following advice:

- Do not use a barbecue on the timber deck.
- Do not light a barbecue near to any combustible material, eg gas bottles or timber structures.
- Do not take a barbecue indoors under any circumstances.
- Only dispose of the spent barbecue once it is cold.

## VERMIN

Please don't leave food scraps outside for the wildlife as this may encourage vermin.

## SMOKE ALARMS AND CO2 ALARMS

The alarms in your caravan are checked weekly. If you have any concerns or a battery needs replacing please call reception.

# Out and about – things to see and do

## SHOPS

The nearest food shops are in Bromyard or Tenbury Wells. The Co-op in Bromyard is open from 8am to 10pm, Monday to Friday, from 8am to 8pm on Saturday and from 10am to 4pm on Sunday. Turn left on leaving the park and after two miles turn left on the B4214 towards Bromyard. The Co-op is on your left as you reach the edge of town. If you turn right to Tenbury Wells you'll find a Spar and Tesco. There is also a small Co-op on the edge of town.

There are bigger shopping centres in Worcester and Hereford, and interesting independent shops in Ledbury, Ludlow and Leominster.

## HISTORIC HEREFORD and ROYALIST WORCESTER

The historic cities of Hereford and Worcester are both about half an hour's drive away. In **Hereford** Cathedral you'll find the famous Mappa Mundi (left) and the Chained Library. **Worcester** also has a magnificent cathedral and is famous for Royal Worcester Porcelain and Worcestershire sauce!

## PRETTY MARKET TOWNS

**Ludlow** is a thriving medieval market town well known for food and an architectural gem. Ludlow Castle was started in 1086 and has been an important part of Ludlow for the many centuries since. The Feathers Hotel (right) is known as "the handsomest inn, in the world".

Visit **Ledbury** to see the most photographed street in England (left). Ledbury was home to poet Elizabeth Barrett Browning, who spent her childhood at Hope End, and is also the birthplace of poet laureate John Masefield.

**Leominster** is a historic wool town with a variety of antique and curiosity shops and cafés. Leominster Priory displays the town's feared ducking stool.

## BLACK AND WHITE VILLAGES

Follow the **Black and White Trail** through some of the most delightful villages in England. Information can be found at the Tourist Information Centre in Leominster.

## LOCAL ATTRACTIONS

Visit **Ironbridge** with its famous iron bridge and its many industrial museums including the popular Blists Hill Museum.

The **West Midland Safari Park** with its four-mile self-drive safari is the home of the biggest pride of white lions in the UK, as well as the largest collection of white tigers and cheetah and the largest herd of hippo. Enjoy wild sea lion shows and fun animal encounters. Don't miss the dinosaurs!

Go back in time and enjoy a ride on a steam train at **Severn Valley Railway**, a full-size standard-gauge railway line, running regular, mainly steam-hauled, passenger trains between Kidderminster in Worcestershire and Bridgnorth in Shropshire, a distance of about sixteen miles.

## NATIONAL TRUST

Nearby National Trust properties include **Croft Castle**, **Berrington Hall**, **Harvington Hall** and **Lower Brockhampton** (pictured right).



# Useful telephone numbers

## EATING AND DRINKING

### Local pubs with food:

The Baiting House, Upper Sapey WR6 6XT	01886 853201
The Lion Inn, Clifton upon Teme WR6 6DH	01886 812975
Pensons, Stoke Bliss WR15 8RT	01885 410321
The Tally Ho, Hanley Broadheath WR15 8QX	01886 853241
The Manor Arms, Abberley WR6 6BN	01299 890300
The Talbot, Newnham Bridge WR15 8JF	01584 781941
The Royal Oak, Bromyard Downs HR7 4QP	01885 482585
The Pembroke House, Tenbury Wells WR15 8EQ	01584 706473
The Rose and Crown and Whites@Home, Burford WR15 8HA	01584 811336
The Fountain Inn on Oldwood Common, Tenbury Wells WR15 8TB	01584 810701

### Takeaways in Tenbury Wells:

Bahar Indian Restaurant (eat in, takeaway and delivery)	01584 819365
Shamraj Balti (eat in and takeaway)	01584 819612
Yue Wah (Chinese and fish and chips, takeaway)	01584 810885
Teme Street Fish and Chip Shop (fish and chips, takeaway)	01584 811 728
Efes Kebab, Burger & Pizza House	01584 819852
Pronto's Pizza, takeaway and delivery	01584 819508

### Takeaways in Bromyard:

Shun Fat (Chinese and fish and chips, takeaway)	01885 483402
Lin's Wok (Chinese and fish and chips, takeaway and delivery)	01885 488690
Bengal Mix (Contemporary Indian cuisine, eat in and takeaway)	01885 488222
Mahis (Authentic Indian cuisine, eat in and takeaway)	01885 488668

## ENTERTAINMENT

The Regal Cinema, Tenbury Wells	01584 811442
Tenbury Wells Swimming Pool	01584 810448
The Conquest Theatre, Bromyard	01885 488575
Bromyard Leisure Centre	08452 410980

## PETROL STATIONS

The Swan Garage, Tenbury Wells	01584810466
Bishops of Bromyard	01885 483391
Great Witley Filling Station	01299 896291
Ashley Jones (local puncture and other repairs)	01886 853530

## TAXI SERVICES

Frome Private Hire Cars, Bromyard	07789 764925
Bromyard Taxis	01885 482111
Swan Cabs, Tenbury Wells	01584 810310

## EMERGENCIES

Police (emergency)	999
Police (non emergency)	101
Tenbury Wells Hospital	01584 810643
Doctor (Tenbury Wells)	01584 810343
Doctor (Bromyard)	01885 483412
Worcester Royal Hospital	01905 763333
Dentist (Bromyard)	01885 482455
Dentist (Tenbury Wells)	01584 811311
Vet (Tenbury Wells)	01584 810227

# Wigley Orchard Complimentary Wifi

You are welcome to use our park wifi service but please remember that by doing so you agree to be responsible for all content uploaded or downloaded during the period of your holiday booking.

Below is a copy of the login page.



Click on USE A VOUCHER.

On the second page complete the details requested and enter your voucher code which is HOLIDAY followed by your caravan number, eg HOLIDAY131.

(Your caravan number is on your key fob).

Remember the voucher code is case sensitive and there are no spaces.

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## Book your next holiday

Before you leave book another holiday later in the year and get a discount of 10% (subject to availability) or book next year's holiday at this year's price. Details at reception.

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## Your own holiday home in the country

If you would like to know more about owning your own caravan here, pitches are usually available and we are pleased to discuss details with interested people. It's wonderful value if you're looking for a quiet retreat away from the hassles of everyday life. For about the same cost as a fortnight for two in Spain you can keep a caravan for a whole year and use it for overnight stays for most of that time (we are closed in January and February).

All caravans are sold with a current GAS SAFE safety certificate.